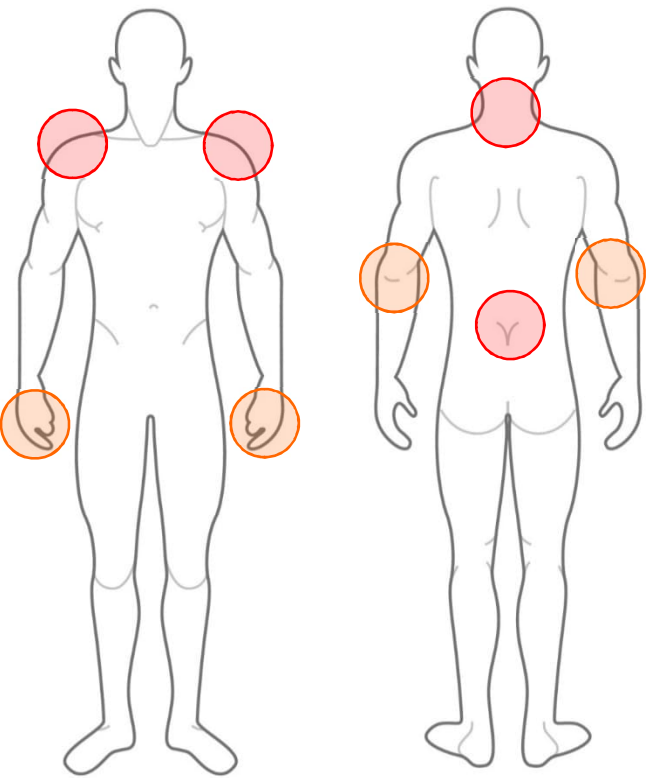


## CONTAINER DEPOSIT SCHEME ATTENDANT

KEY MUSCULOSKELETAL RISK AREAS	PSYCHOLOGICAL DEMANDS HIGHEST RISK AREAS
	<b>COGNITIVE DEMANDS</b>
	Attention to detail
	Memory
	Concentration
	<b>EMOTIONAL DEMANDS</b>
Dealing with customers	
<b>HIGHEST RISK BODY AREAS</b>	<b>ROLES DEMANDS</b>
Neck and shoulder	Adaptability & flexibility
Lower back	Structure work
Elbow and wrist	

**Position:**

<b>Location:</b>		<b>Overall Physical Demand Rating:</b>	
<b>Task Description:</b>		<b>PPE:</b>	
<b>Environment:</b>		<b>Shift Length:</b>	
<b>Physical Demands of Working Day (Percentage of actual time spent doing tasks)</b>			<b>Task Rotation:</b>
O = Occasional (0-32%)      F = Frequent (33-66%)      C = Constant (67-100%)			

	O	F	C	Comment
Stair/Ladder Climbing				
Squatting/crouching/kneeling				
Floor to waist lifting				

Waist to eye level lifting				
Sitting				
Standing				
Walking				
Carrying				
Holding loads away from body				
Overhead reaching				
Work bent over - stoop				
Carrying bulky/ large/awkward load				
Trunk rotation (standing)				
Trunk rotation (sitting)				
Neck movement				

Pushing/pulling				
Shoulder movements				
Elbow movements				
Jerky movements				
Forward reach				
Wrist movements				
Grip type				
Whole body vibration				
Hand-arm vibration				

## Scale Key

Physical Demand Level	Occasional	Frequent	Constant
Sedentary	0 - 4.5kgs	Negligible	Negligible
Light	4.5 - 9kgs	0 - 4.5kgs	Negligible
Medium	9 - 22kgs	4.5 - 11kgs	0 - 4.5kgs
Heavy	22 - 45kgs	11 - 22kgs	4.5 - 9kgs
Very Heavy	> 45kgs	22 - 45kgs	9 - 22kgs

## CONTAINER DEPOSIT SCHEME ATTENDANT

	PSYCHOLOGICAL DEMANDS	N	O	F	C	COMMENT
COGNITIVE DEMANDS	Reading comprehension					Reading numbers on tracking sheet or computer, SWMS
	Oral comprehension					Listening and understanding customers and colleagues
	Oral expression					Speaking to customers
	Writing					Writing numbers down for each customer
	Numerical reasoning					Counting in the head with every customer, totalling amounts
	Diagrammatic	X				
	Critical thinking	X				
	Attention to detail					Counting containers for every customer, placing into various bins
	Judgement and decision making					
	Active listening					Listening to warehouse sounds, aware of loud glass noises
	Complex problem solving	X				
	Memory					Memorise numbers as counting containers, variety of containers
	Concentration					Focused on task when sorting and counting
EMOTIONAL DEMANDS	Social perceptiveness					Customer facing role
	Stress tolerance	X				
	Persuasion	X				
	Dealing with customers					Customer facing at drop off counter
	Resolving conflicts & negotiating with others	X				
	Deal with unpleasant or angry people	X				
	Work with a group or team					Working in a team
	Working independently					Rarely independent work
ROLE DEMANDS	Adaptability and flexibility					Need to be available for customers at all times
	Time pressure					May increase time pressure during busy periods
	Time management					Autonomy when sorting containers – depending on busy periods
	Coordinate and lead others	X				
	Instructing	X				
	Manage financial resources	X				
	Manage personnel resources	X				
	Impact of decisions on co-workers or company results	X				
	Structured work					Structured tasks
	Responsibility for outcomes and results	X				

## CONTAINER DEPOSIT SCHEME ATTENDANT

### Manual Task Images

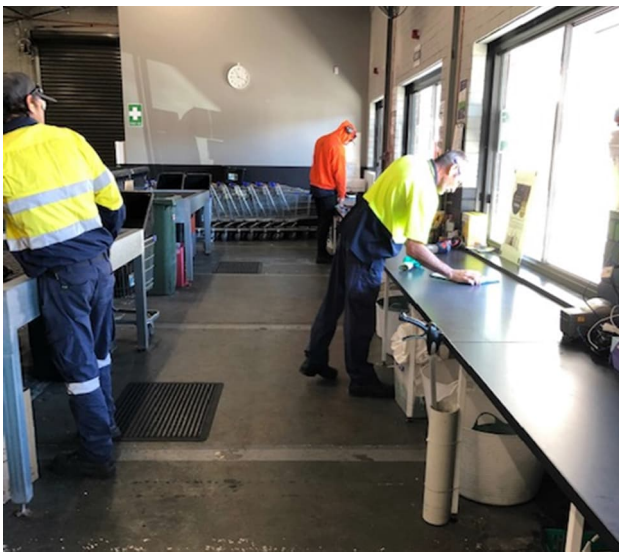


Figure 1: Example of leaning posture when working at the front counter.

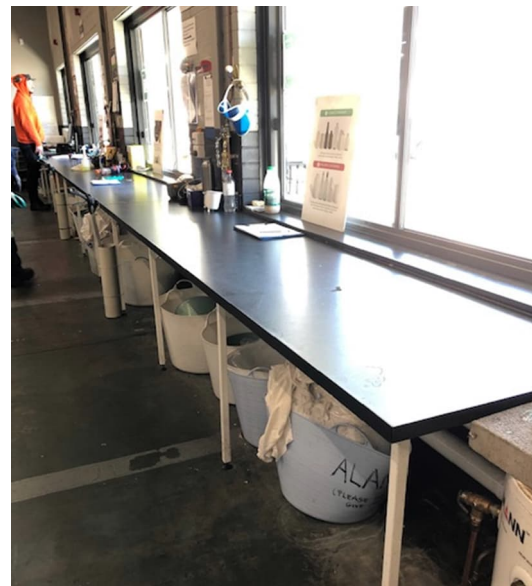


Figure 2: Example of front counter where containers are dropped off by the customer.



Figure 3: Example of sorting station.

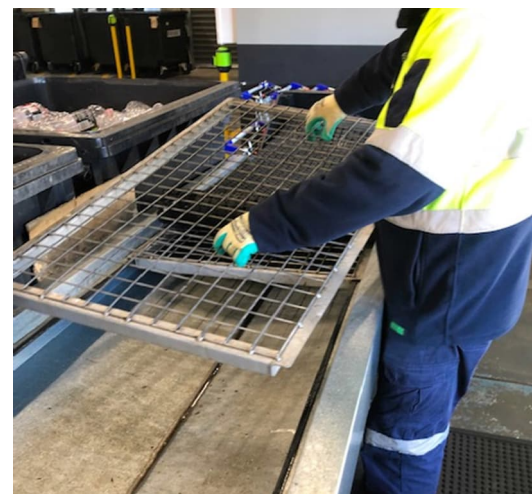


Figure 4: Example of cleaning the sorting station.

## CONTAINER DEPOSIT SCHEME ATTENDANT



Figure 5: Example of wheelie bin that is moved around and lifted into the sorting area.



Figure 6: Example of repetitive shoulder movements and leaning posture when sorting containers.



Figure 7: Example of posture when sorting containers. Note sustained neck flexion posture.



Figure 8: Example of leaning/forward reaching posture when sorting containers.

## CONTAINER DEPOSIT SCHEME ATTENDANT



Figure 9: Example of standing twisting posture when sorting containers into various bins/tubs.



Figure 10: Example of posture when moving the wheeled skip bins around the warehouse.



Figure 11: Example of moving bins. Note the floor surface and fan for cooling the warehouse.



Figure 12: Example of the container for change warehouse.